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**Greece-Thessaloniki: ICT services for Livelink-OpenText content server 10
2014/S 251-445678**

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

Cedefop — European Centre for the Development of Vocational Training
Europe Street 123, PO Box 22427
Contact point(s): Ms Dimitra Eleftheroudi
For the attention of: Mr George Paraskevaïdis
551 02 Thessaloniki
GREECE
Telephone: +30 2310490064
E-mail: c4t-services@cedefop.europa.eu
Fax: +30 2310490028

Internet address(es):

General address of the contracting authority: <http://www.cedefop.europa.eu>
Address of the buyer profile: <http://www.cedefop.europa.eu>

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

Education

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract

ICT services for Livelink-OpenText content server 10.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 7: Computer and related services

Main site or location of works, place of delivery or of performance: Most tasks will be completed mainly in the contractor's premises and when necessary in Cedefop's premises (e.g. specific tasks related to migration, face-to-face meetings).

NUTS code

II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)

The notice involves the establishment of a framework agreement

II.1.4) Short description of the contract or purchase(s)

The purpose of this framework contract is the provision of services related to Cedefop Livelink platform. Specifically these services concern analysis, consulting, development, maintenance and administration, technical support and project management. Services will be acquired in the form of person-days, categorised in profiles of project manager, senior expert, and developer/technical support. In addition, this framework contract includes the provision of CS10 software modules and licences, and the provision of the annual maintenance fee.

II.1.5) Common procurement vocabulary (CPV)

72000000

II.1.6) Information about Government Procurement Agreement (GPA)

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) Total final value of contract(s)

II.2.1) Total final value of contract(s)

Value: 520 000 EUR

Excluding VAT

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure

Open

IV.2) Award criteria

IV.2.1) Award criteria

The most economically advantageous tender in terms of

1. Quality and appropriateness of the services for the regular technical support and maintenance of the Livelink platform. Weighting 15
2. Quality of the methodology for optimal take-over from the previous contractor. Weighting 12
3. Quality of the change control system. Weighting 12
4. Quality of the technical proposal and project plan for the following mini-project scenario: 'Submission of the VET country report by a ReferNet member'. Weighting 12
5. Quality of the proposal for the 'Creation of an image bank for internal use'. Weighting 9
6. The above 5 criteria are with weighting 60 %, i.e. the maximum total scores that could be obtained are 100*60 % = 60. Weighting 60
7. Price. Weighting 40

IV.2.2) Information about electronic auction

An electronic auction has been used: no

IV.3) Administrative information

IV.3.1) File reference number attributed by the contracting authority

AO/RES/ITK/Livelink-OTCS10-Services/004/14.

IV.3.2) Previous publication(s) concerning the same contract

Contract notice

Notice number in the OJEU: [2014/S 82-142047](#) of 26.4.2014

Section V: Award of contract

Contract No: 2014-FWC6/AO/RES/ITK/Livelink-OTCS10-Services/004/14

Lot title: ICT services for Livelink-OpenText content server 10

V.1) Date of contract award decision:

28.11.2014

V.2) **Information about offers**

Number of offers received: 1

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

Bilbomática S.A.

Building Miribilla, C/ Santiago de Compostela 12-4º A

48003 Bilbao (Biscay)

Telephone: +34 944276308

Internet address: <http://www.bilbomatica.es>

Fax: +34 944271547

V.4) **Information on value of contract**

Total final value of the contract:

Value: 520 000 EUR

Excluding VAT

If annual or monthly value:

Number of months: 48

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

Section VI: Complementary information

VI.1) **Information about European Union funds**

VI.2) **Additional information:**

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**

General Court

rue du Fort Niedergrünwald

2925

LUXEMBOURG

E-mail: cfi.registry@curia.europa.eu

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu>

Fax: +352 4303-2100

VI.3.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

Same as VI.3.1

VI.4) **Date of dispatch of this notice:**

19.12.2014