

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:460334-2016:TEXT:EN:HTML>

**Greece-Thessaloniki: User experience (UX), support and development services for the Skills Panorama
2016/S 250-460334**

Contract award notice

Results of the procurement procedure

Services

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
Cedefop
Europe Street 123, PO Box 22427
Thessaloniki
551 02
Greece
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Fax: +30 2310490028
NUTS code: GR122
Internet address(es):
Main address: www.cedefop.europa.eu
- I.2) **Joint procurement**
- I.4) **Type of the contracting authority**
European institution/agency or international organisation
- I.5) **Main activity**
Education

Section II: Object

- II.1) **Scope of the procurement**
- II.1.1) **Title:**
User experience (UX), support and development services for the Skills Panorama.
Reference number: AO/DSL/AZU-JBU/SkillsPanoramaUX/004/16.
- II.1.2) **Main CPV code**
73000000
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**
The aim of this contract is to provide the following services related to the Skills Panorama Web portal, its associated content management system (CMS) and tools: project management, analysis of Web portal

requirements, creative direction, user experience design, software development, Internet marketing, hosting, testing, maintenance and support.

II.1.6) Information about lots

This contract is divided into lots: no

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 1 000 000.00 EUR

II.2) Description

II.2.1) Title:

II.2.2) Additional CPV code(s)

II.2.3) Place of performance

NUTS code: GR122

Main site or place of performance:

The tasks will be completed in the contractor's premises and/or in Cedefop's premises, Europe Street 123, Pylea, Thessaloniki, GREECE.

II.2.4) Description of the procurement:

Services will be acquired in the form of person-days categorised in profiles. A detailed description of the required profiles can be found in the tender documents.

II.2.5) Award criteria

Quality criterion - Name: Suitability of the overall approach and methodology proposed for taking over the Skills Panorama project / Weighting: 15

Quality criterion - Name: Quality of the proposal for assuming full responsibility for Skills Panorama services / Weighting: 30

Quality criterion - Name: Quality of a proposal for a country dashboard user experience improvement / Weighting: 20

Quality criterion - Name: Quality of business feasibility study/brief discussing a possible Skills Panorama application/s for mobile devices / Weighting: 20

Quality criterion - Name: Suitability of the proposed marketing approach for the Skills Panorama / Weighting: 15
Price - Weighting: 70/30

II.2.11) Information about options

Options: no

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

Section IV: Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.6) Information about electronic auction

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 077-135082](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: No 2016-FWC6/AO/DSL/AZU-JBU/SkillsPanoramaUX/004/16

Title:

User experience (UX), support and development services for the Skills Panorama

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

17/11/2016

V.2.2) **Information about tenders**

Number of tenders received: 8

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

EWORX SA

Athens

Greece

NUTS code: GR30

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 1 000 000.00 EUR

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 9 %

Section VI: Complementary information

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

General Court

rue du Fort Niedergrünwald

Luxembourg

2925

Luxembourg

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

General Court
Luxembourg
Luxembourg

VI.5) **Date of dispatch of this notice:**

16/12/2016