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**GR-Thessaloniki: development and maintenance services for Europass Web resources
2012/S 140-233093**

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

Cedefop
Europe Street 123, PO Box 22427
For the attention of: George Paraskevaidis, Yancho Sirakov
551 02 Thessaloniki
GREECE
Telephone: +30 2310490064
E-mail: c4t-services@cedefop.europa.eu
Fax: +30 2310490028

Internet address(es):

General address of the contracting authority: <http://www.cedefop.europa.eu/>
Address of the buyer profile: <http://www.cedefop.europa.eu>

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

Education

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract

Development and maintenance services for Europass Web resources.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services
Service category No 7: Computer and related services
Main site or location of works, place of delivery or of performance: Partly in the contractor's premises ('off-site') and partly in Cedefop's premises, Europe Street 123, Pylea, Thessaloniki, GREECE ('on-site').
NUTS code GR122

II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)

The notice involves the establishment of a framework agreement

II.1.4) Short description of the contract or purchase(s)

Through this framework contract shall be provided services for Web development, maintenance, support, consulting and project management for the Europass Web resources.

A specific major engagement for the first year is the development of a Web-based tool for issuing the Europass experience (EX) document. Technologies used are J2EE, PDF, XML, ODF, Web services and digital signatures.

Services will be acquired in the form of person-days, categorised in profiles as follows:

- Web developer,
- senior expert, in the following fields: analysis and technical consulting, database modelling, DB & Web security, user experience design, XML and interoperability,
- on-site technical manager,
- on-site technical support,
- project manager.

II.1.5) Common procurement vocabulary (CPV)

72000000, 72320000, 72200000

II.1.6) Information about Government Procurement Agreement (GPA)

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) Total final value of contract(s)

II.2.1) Total final value of contract(s)

Value: 1 080 000 EUR

Excluding VAT

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure

Open

IV.2) Award criteria

IV.2.1) Award criteria

The most economically advantageous tender in terms of

1. 1. Degree of understanding of the nature and scope of the project. Weighting 5
2. 2.1. Technical proposal, work breakdown and time planning for developing the EX tool. Weighting 40
3. 2.2. Technical support, maintenance and further development of the EX tool, the Europass website and the CV/LP online. Weighting 15
4. 2.3. Methodology for the regular administration and monitoring of Europass Web resources. Weighting 10
5. 2.4. Quality of the change control system. Weighting 5
6. 2.5. Security and privacy issues. Weighting 10
7. 3. Appropriateness (quality, proportionality, credibility) of the proposed project team for the contract and procedures for staff back-up and replacement. Weighting 10
8. 4. The overall presentation of the offer. Weighting 5
9. The above criteria are with a weighting 70 %, i.e. the maximum total scores (weighted) that could be obtained are $100 * 70 \% = 70$. Weighting 70
10. Price. Weighting 30

IV.2.2) Information about electronic auction

An electronic auction has been used: no

IV.3) Administrative information

IV.3.1) File reference number attributed by the contracting authority

AO/ECVL-RES/PHT-ASIA/EUROPASS/004/2012.

IV.3.2) **Previous publication(s) concerning the same contract**

Contract notice

Notice number in the OJEU: [2012/S 64-102999](#) of 31.3.2012

Section V: Award of contract

Contract No: FWC 002

Lot title: 2012-FWC2/AO/ECVL-RES/PHT-ASIA/Europass/004/2012 — development and maintenance services for Europass Web resources

V.1) **Date of contract award decision:**

9.7.2012

V.2) **Information about offers**

Number of offers received: 6

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

Quality & Reliability SA

Konitsis Street 11B

151 25 Marousi, Athens

GREECE

E-mail: info@qnr.gr

Telephone: +30 2108029409

Internet address: <http://www.qnr.gr>

Fax: +30 2108029819

V.4) **Information on value of contract**

Initial estimated total value of the contract:

Value: 1 700 000 EUR

Excluding VAT

Total final value of the contract:

Value: 1 080 000 EUR

Excluding VAT

If annual or monthly value:

Number of years: 4

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

Section VI: Complementary information

VI.1) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) **Additional information:**

The maximum amount of the framework contract, estimated for the total duration of 4 years (for an initial period of 1 year and 3 automatic renewals, each for 1 year (+1+1+1)), is based on the offered price for a scenario of 3 222 person-days, but re-calculated (with ratio) for the implementation of the estimated, in the tender document, 3 860 days (of which 1 760 man-days for on-site services).

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**

General Court

rue du Fort Niedergrünwald

2925 Luxembourg

LUXEMBOURG

E-mail: cfi.registry@curia.europa.eu

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu/>

Fax: +352 4303-2100

VI.3.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

Same as in point VI.3.1

VI.4) **Date of dispatch of this notice:**

12.7.2012