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**GR-Thessaloniki: Provision of ICT training to Cedefop staff
2013/S 065-108240**

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

Cedefop — European Centre for the Development of Vocational Training
Europe Street 123, PO Box 22427
Contact point(s): Ms Dimitra Eleftheroudi
For the attention of: Mr George Paraskevaïdis
551 02 Thessaloniki
GREECE
Telephone: +30 2310490064
E-mail: c4t-services@cedefop.europa.eu
Fax: +30 2310490028

Internet address(es):

General address of the contracting authority: <http://www.cedefop.europa.eu>
Address of the buyer profile: <http://www.cedefop.europa.eu>

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

Education

I.4) Contract award on behalf of other contracting authorities

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract

Provision of ICT training to Cedefop staff.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 27: Other services

Main site or location of works, place of delivery or of performance: The tasks will be completed mostly in Cedefop's premises, Europe St. 123, Pylea, Thessaloniki, GREECE and where appropriate, in the contractor's premises or appropriate training centres.

NUTS code

II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)

The notice involves the establishment of a framework agreement

II.1.4) Short description of the contract or purchase(s)

The purpose of the contract is to acquire ICT training services for Cedefop staff.

Training in ICT applications and tools will allow staff to acquire the necessary technical knowledge to work competently with IT applications in use within the organisation.

Examples of services to be provided: training in MS Office, Visio, MS Project, Adobe, and for specific needs such as XML, .NET, statistical software, Web design, SQL server, Sharepoint, AutoCad.

II.1.5) **Common procurement vocabulary (CPV)**

80533000, 80533200, 80533100

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of

1. Quality of the proposal for 2 courses intending to facilitate the transition from MS Office 2003 to MS Office 2010 for a) end-users with an intermediate knowledge of Office 2003; and b) end-users with very advanced knowledge of Office 2003. Weighting 30

2. Quality of the proposal for a customised course relating to MS SQL (process description, course outline and duration, training material, etc.) based on the requirements described in Annex K of the tender documents. Weighting 20

3. Quality assurance for ensuring appropriate content and delivery of training sessions. Weighting 20

4. Quality of the measures foreseen for management of the contract and communication with Cedefop, including: availability of appropriate trainers for the courses, replacement of trainers when required, proposing solutions for difficulties which may arise in executing the contract. Weighting 15

5. Quality, extensiveness and relevance for Cedefop of the training catalogue. Weighting 15

6. The above given 5 award criteria are with a weighting 70 %, i.e. the maximum total scores (weighted) are 100 * 70 % = 70. Weighting 70

7. Price. Weighting 30

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

AO/RES/ITK-AMC/ICT-Training/021/12.

IV.3.2) **Previous publication(s) concerning the same contract**

Contract notice

Notice number in the OJEU: [2012/S 213-351312](#) of 6.11.2012

Section V: Award of contract

V.1) **Date of contract award decision:**

V.2) **Information about offers**

Number of offers received: 2

- V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**
- V.4) **Information on value of contract**
- V.5) **Information about subcontracting**

Section VI: Complementary information

VI.1) Information about European Union funds

VI.2) Additional information:

The procedure was declared unsuccessful as no suitable tender reached the final award stage.

VI.3) Procedures for appeal

VI.3.1) Body responsible for appeal procedures

General Court
rue du Fort Niedergrünwald
2925 Luxembourg
LUXEMBOURG
E-mail: cfi.registry@curia.europa.eu
Telephone: +352 4303-1
Internet address: <http://curia.europa.eu>
Fax: +352 4303-2100

VI.3.2) Lodging of appeals

Precise information on deadline(s) for lodging appeals: Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.3.3) Service from which information about the lodging of appeals may be obtained

See point VI.3.1

VI.4) Date of dispatch of this notice:

22.3.2013