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**Greece-Thessaloniki: Interactive Web Applications Development and Support
2021/S 205-534673**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1) Name and addresses

Official name: European Centre for the Development of Vocational Training (Cedefop)

Postal address: Service Post 123 Europe Street Pylaia

Town: Thessaloniki

NUTS code: EL522 Θεσσαλονίκη / Thessaloniki

Postal code: 570 01

Country: Greece

E-mail: c4t-services@cedefop.europa.eu

Telephone: +30 2310490287

Fax: +30 2310490028

Internet address(es):

Main address: <http://www.cedefop.europa.eu>

Address of the buyer profile: <http://www.cedefop.europa.eu>

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Interactive Web Applications Development and Support

Reference number: AO/DRS/ASIA/IWADES/004/21

II.1.2) Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description:

Provision of ICT services related to development, maintenance and support of web applications as well as related information systems. The volume of services for four years is estimated at 800 person-days.

II.1.6) Information about lots

This contract is divided into lots: no

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 85 200.00 EUR

II.2) Description

II.2.3) Place of performance

NUTS code: EL Ελλάδα / Elláda

Main site or place of performance:

Contractor's premises.

II.2.4) Description of the procurement:

The subject of the contract will be the provision of ICT services related to interactive web applications: consulting, elicitation of user requirements, construction of web applications, corrective and evolutionary maintenance (i.e. implement minor improvements and bug fixes), technical support, custom web programming, database development, documentation, and project management. The technologies to be used are mainly Drupal, PHP, MySQL and Microsoft SQL databases, however additional technologies may be applied as proposed by the contractor for a needed solution. Additionally, the services needed are business analysis of needs and requirements coming from business, make-or-buy analysis, market survey for the selection of a solution either COTS (Commercial Off-The-Shelf software) or open-source and the provision of corresponding support for the solution's deployment and use.

II.2.5) Award criteria

Quality criterion - Name: Quality of the approach to solution provision / Weighting: 45

Quality criterion - Name: Quality of the approach to the migration from Drupal 7 to Drupal 9 / Weighting: 25

Quality criterion - Name: Quality assurance and quality management. Back-up/replacement arrangements / Weighting: 15

Quality criterion - Name: Quality of the project management and communication methodology / Weighting: 15

Price - Weighting: 60/40

II.2.11) Information about options

Options: no

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

Section IV: Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 076-193268](#)

IV.2.8) Information about termination of dynamic purchasing system

IV.2.9) Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: No 2021-FWC3/AO/DRS/ASIA/IWADES/004/21

Title:

Interactive Web Applications Development and Support

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

01/10/2021

V.2.2) **Information about tenders**

Number of tenders received: 8

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Dotsoft SA

Postal address: 3 N. Kountourioti Str.

Town: Thessaloniki

NUTS code: EL522 Θεσσαλονίκη / Thessaloniki

Postal code: 546 25

Country: Greece

E-mail: info@dotsoft.gr

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 85 200.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: General Court

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Within two months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: General Court

Town: Luxembourg

Country: Luxembourg

VI.5) **Date of dispatch of this notice:**

14/10/2021